

ORIGINAL

E. 01345A-12-0290

E. 04204A-12-029

E. 01345A-10-0394

ARIZONA CORPORATION COMMISSION

E. 01933A-12-0296

UTILITY COMPLAINT FORM



0000145464

Investigator:

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 110920

Date: 5/31/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jeff Last: Hodgkinson

Account Name: Jeff Hodgkinson

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR: j

State: AZ Zip: n/a

Is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: Arizona Corporation Commission

Nature of Complaint:

DOCKETED

DOCKETED E-01345A-10-0394 OPPOSED

JUN 11 2013

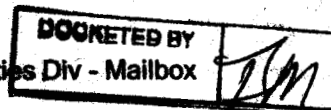
From: Jeff Hodgkinson [mailto:

Sent: Monday, May 20, 2013 11:16 AM

To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web; Utilities

Cc: Jeff Hodgkinson

Subject: E-01345A-12-0290 Net Metering



Hello

Please do not allow the AZ utility companies to make any changes to the net metering situation that would affect the grow of solar.

Respectfully,
Jeff Hodgkinson
Mesa, Az
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed
End of Comments

RECEIVED
2013 JUN 11 A 8:50
AZ CORP COMMISSION
DOCKET CONTROL

Date Completed: 5/31/2013

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2013 - 110920

039 A 11

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator:

Phone: (.....)

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 110917

Date: 5/31/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Genieve**

Markovci

Account Name: Genieve Markovci

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone: (.....)

Nature of Complaint:

DOCKETED E-01345A-10-0394 OPPOSED

From: Markovci, Genieve 2 [mailto:genieve.markovci@azps.com]
Sent: Monday, May 20, 2013 10:48 AM
To: Utilities Div - Mailbox
Subject:

Hello,

I would like to express my concerns over APS changing their credit reimbursement for solar users. I had solar installed on my home in Sun City West so that I would not have an exorbitant electric bill when I am retired. I paid for those panels up front, \$11,000, with the sole goal of downsizing/ eliminating my electric bill, while doing the right thing and going green. I was the sixth home to get solar on my block. Obviously enough people have gone solar, since APS is already charging ALL of their customers a fee to reimburse them for the revenue they are losing my so many people going solar. This is also unfair to all the people that paid for their solar panels and make their own electricity. I should be reimbursed by APS for the energy that MY panels produce for THEM, at the very same rate that they charged me for that electricity before I paid for my own panels. When my panels are producing during the day, at the height of their rate, I should also be paid in kind at the same rate that MY panels produce for them. If you allow them to change their rate or reimbursement, you are essentially discouraging home owners and businesses from going solar, in a state where everyone should be green/solar. You would also discourage APS from finding an adequate, realistic and fair way of dealing with more people going solar if you allow them to up their fees/ credit rates. They need to find a way to have the most people on solar, without raping the people that have spent a great deal of money to be green and go solar. We need to encourage this state to be a leader in solar production, not discourage them by allowing APS to change their rates and add on fees because they cannot adapt to all the solar users operate efficiently. Thank you for your time, Genieve Markovci

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 5/31/2013

Opinion No. 2013 - 110917

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: _____

Phone: _____

Fax: () _____

Priority: Respond Within Five Days

Opinion **No. 2013 - 110919**

Date: 5/31/2013

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: **First: Brian Last: Murphy**

Account Name: _____ Home: (000) 000-0000

Street: n/a Work: _____

City: n/a CBR: _____

State: AZ Zip: n/a Is: _____

Utility Company: **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone: _____

Nature of Complaint:

DOCKETED E-01345A-10-0394 OPPOSED

From: brian murphy [mailto:]
Sent: Monday, May 20, 2013 6:09 PM
To: Utilities Div - Mailbox
Subject: APS and the Renewable Energy Standard

Dear Corporation Commission Members:

As a customer of APS and a user of residential solar the events of the last few months have me very concerned about the future of Arizona as a leader in solar energy. In 2006 the commission showed tremendous foresight and instituted the Renewable Energy Standard. A policy that was very vocally supported by the public. The recent requests of APS to amend this agreement have me second guessing the commission's intent.

In 2012 we leased a photovoltaic array from SunPower. It was installed by Harmon Solar. There were many reasons we chose to proceed with the installation. From being a more energy efficient home (our home came with existing photovoltaic solar and solar hot water), to saving money on our utility bills. We do not own the system, as we lease it from SunPower. As stated in the APS 2011 RES compliance study, we leased our system, as did a majority of other residential solar customers. Our solar was installed by a local Arizona company that used panels from a United States based solar company, Harmon and SunPower respectively.

The increase in utility costs each year drove us to seek out a way to keep our costs consistent, much like our 30 year mortgage. We are not alone in this desire. Many homes near ours in Pebble Creek, a 55 and older community, saw the benefits of maintaining costs. By leasing our system we know exactly what our bill will be each month for the next 20 years. Our system is able to power our entire home without taking power from the APS grid. The incentive at the end of the year offsets any additional costs of leasing the system. Changes to this incentive could be a very devastating blow to our budget.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

APS would like to make changes to eliminate net metering as they state the cost of the program is being passed on to those without solar. This idea conflicts entirely with the over \$2.8 million spent in 2011 by APS to educate the public about the residential solar incentives. Perhaps there is no longer a need to spend such large amounts of money to educate the public as it would appear from APS and their recent complaints that the public is well aware of residential solar. I, along with all residential solar customers, would be punished by APS for helping them achieve the mandates of the Renewable Energy Standard.

I implore the commission members to tell APS to find a different way to maintain their grid without penalizing those who have helped them more than exceed their plan for residential solar. These changes would destroy many budgets, take money out of many Arizona based installation companies, and additional money from American based solar companies. American companies that have outlasted Suntech, a Chinese company, which recently left Goodyear.

As elected officials this is the most high profile event for the commission in many years. I urge you to remember that as elected representatives.

Sincerely,

Brian Murphy

Goodyear, AZ 85395

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 5/31/2013

Opinion No. 2013 - 110919
